

Now with a Super Upgrade!

# Stay Fit and Healthy with In-Clinic Consultations

Consult experienced doctors in person at network clinics for your healthcare needs, as per policy benefits.

## Benefits



Cashless in-clinic consultations



Book and manage appointments





## Cashless Access to Consultations

Get convenient, cashless access to in-clinic consultations with experienced doctors across specialties.



## Appointments on the App

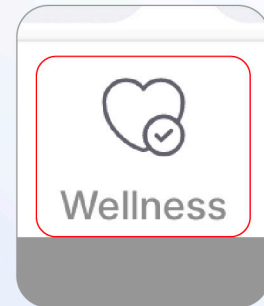
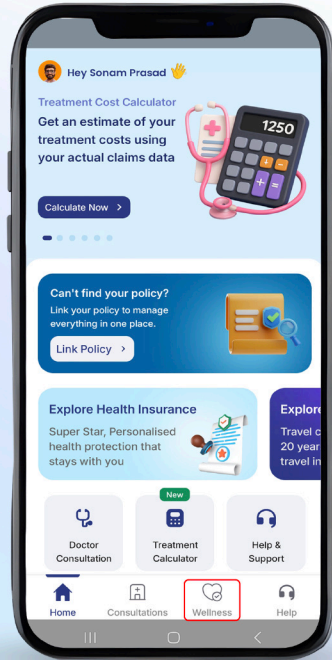
Manage appointments digitally through the STAR Health App, from booking and rescheduling to consultation validation.

# How to get started:

## Booking an offline consultation

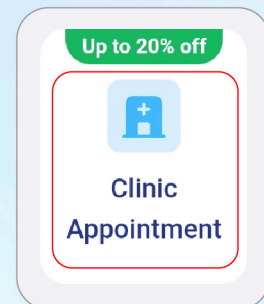
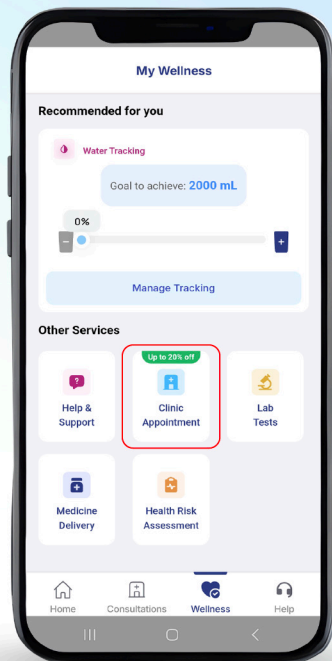
### Step 1

Click on  
**Wellness**



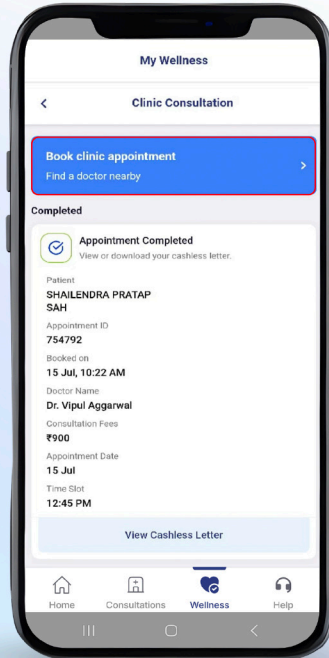
### Step 2

Select **Clinic Appointment**



### Step 3

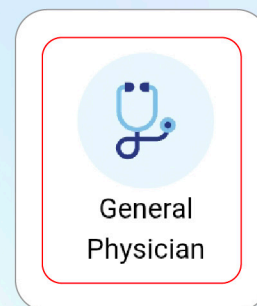
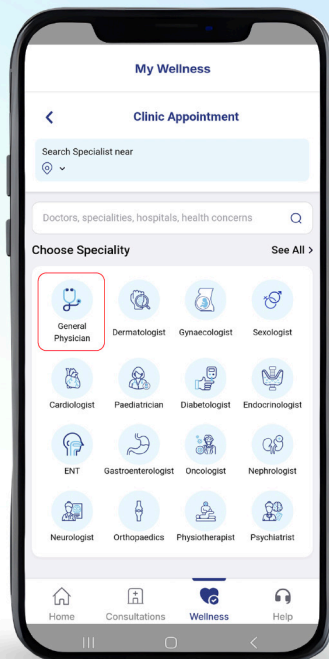
Click on  
**Book Clinic  
Appointment**



**Book clinic appointment**  
Find a doctor nearby

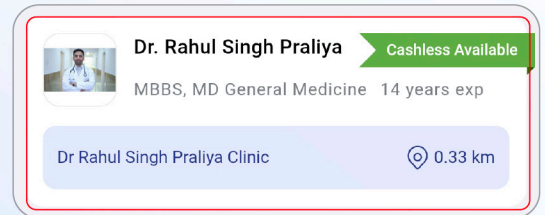
### Step 4

Select a  
**Specialist**



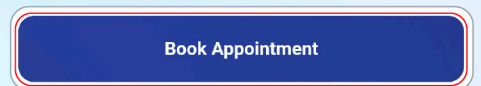
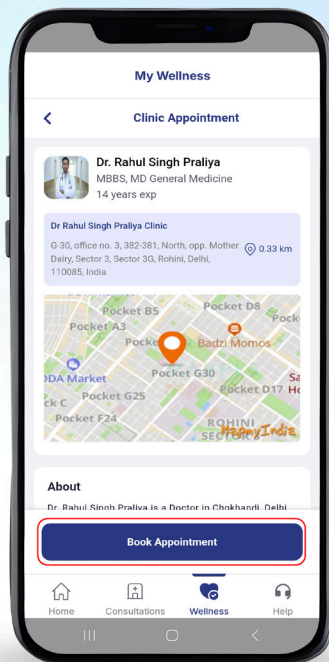
## Step 5

Choose a  
Doctor



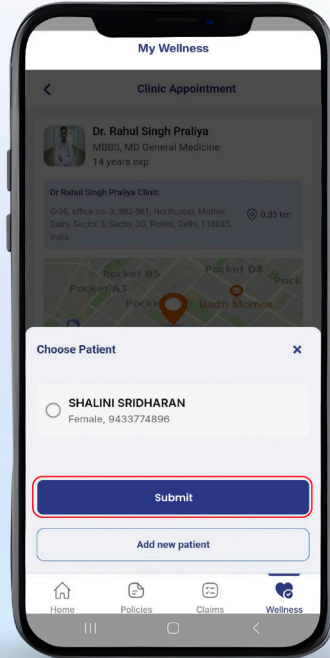
## Step 6

Click **Book Appointment**



## Step 7

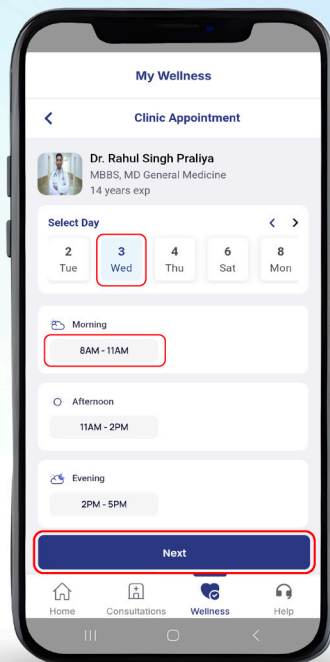
Fill Patient  
Details and  
click **Submit**



Submit

## Step 8

Choose Your  
Preferred Date  
& Time Slot.  
Click **Next**



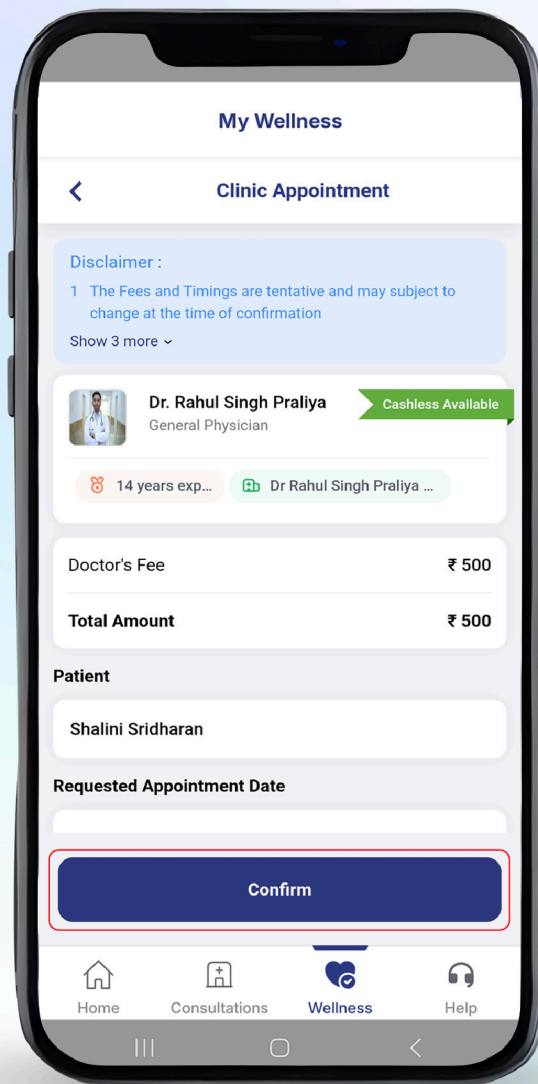
3  
Wed

8AM - 11AM

Next

## Step 9

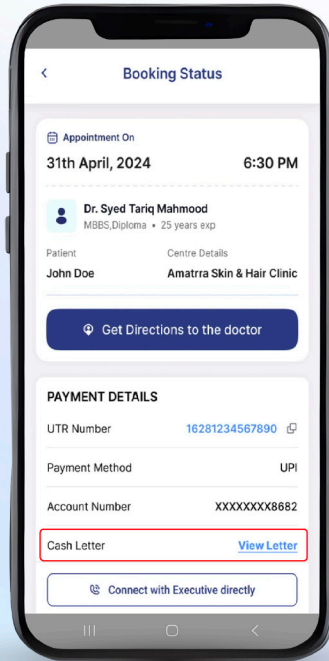
### Verify Details & Confirm



Confirm

## Generate Cashless Letter

Select the **Booked Appointment** under Offline Consultation

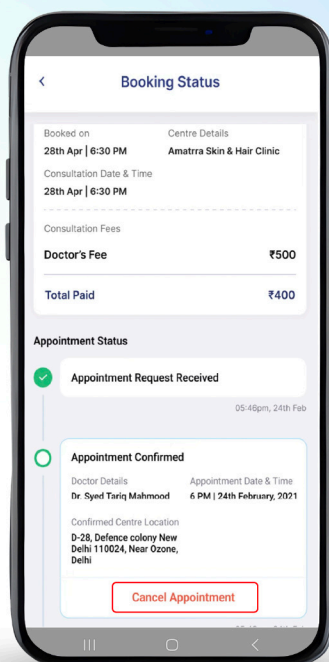


Cash Letter

[View Letter](#)

## Cancel an Appointment

Select the **Booked Appointment** to cancel it before the cashless letter is generated.

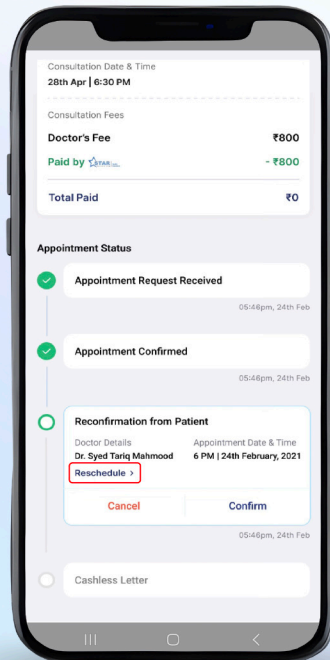


**Cancel Appointment**

# How to reschedule your OPD appointment?

## Step 1

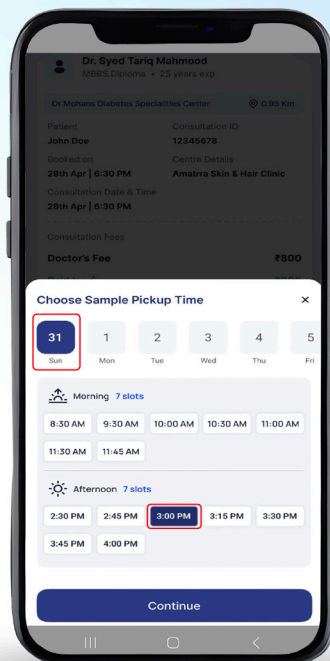
Select **Reschedule** from the Appointment Status tab



Reschedule >

## Step 2

Select your **Preferred Date & Time Slot** and then proceed to **Next**



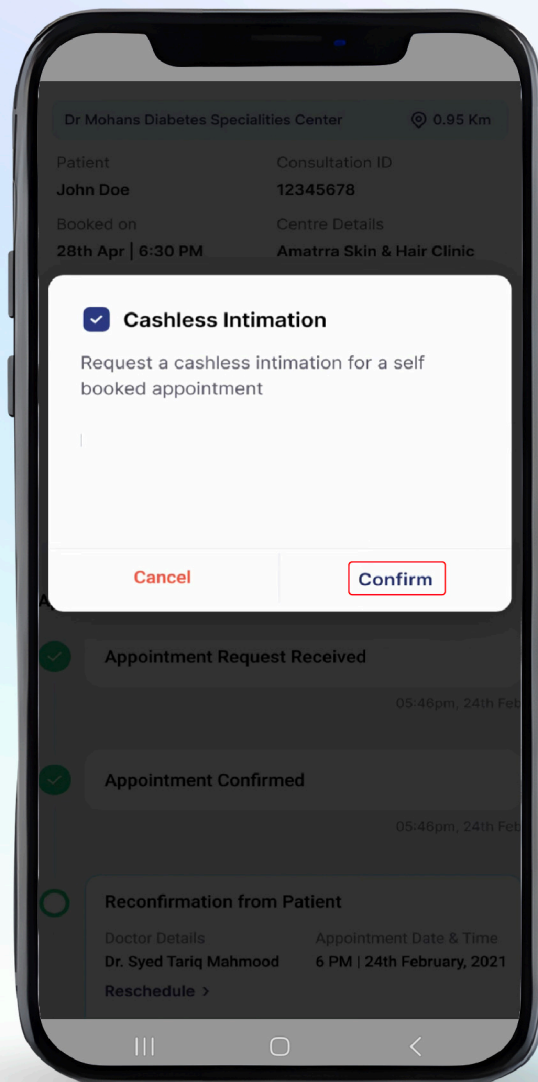
31

Sun

3:00 PM

### Step 3

Click Confirm

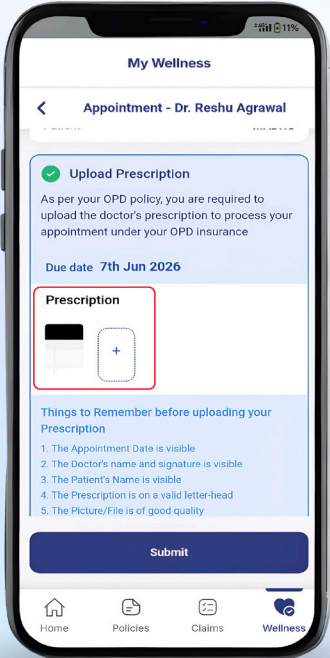


Confirm

# How to upload a prescription?

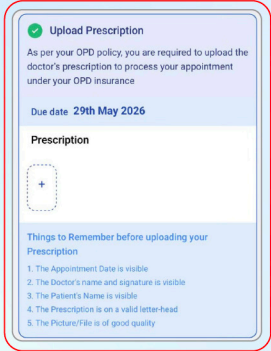
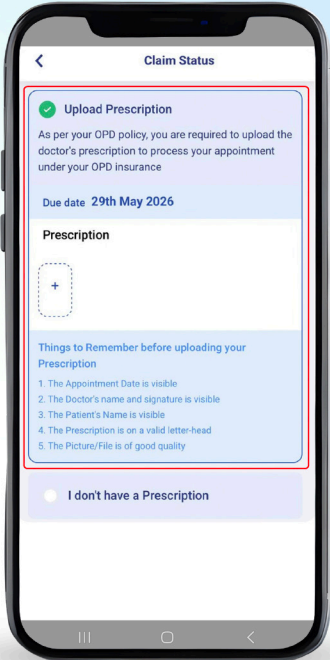
## Step 1

Select Upload Prescription



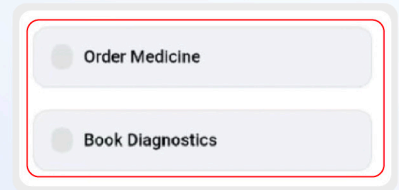
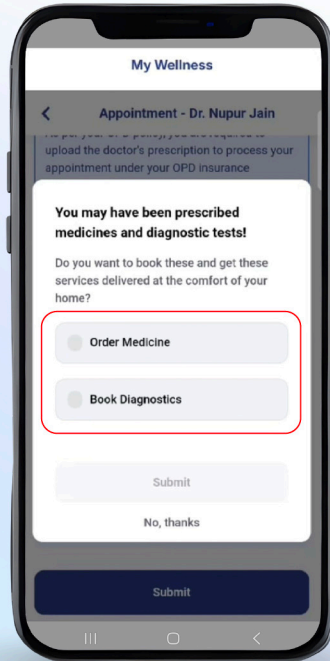
## Step 2

Upload your Prescription



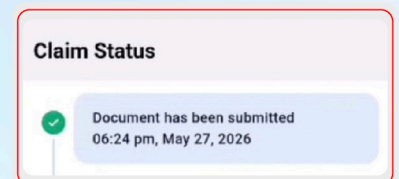
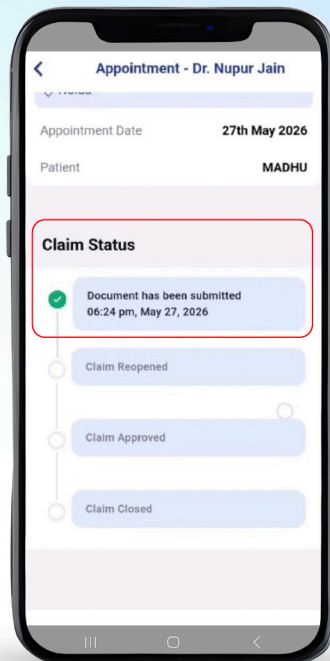
### Step 3

Select the  
Applicable  
Option



### Step 4

Prescription has  
been submitted



## Important Note

- Post request, the appointment is confirmed and a cashless letter is shared 2 hours prior to the appointment.
- You will receive your appointment confirmation via SMS or WhatsApp.
- You can avail and complete the appointment by showing the Cashless Letter at the hospital/clinic.
- After completing your appointment, upload the prescription on the STAR Health App (Wellness Section) to complete validation process before booking another appointment.

## Terms & Conditions

If the Insured Person has opted for this cover, we will cover the Insured Person for Physical Consultations with General Physician and/or Specialist Doctors on an outpatient basis, up to the number of visits specified in the Policy Schedule during the Policy Year. This cover is available only at Our Network and on a cashless basis. For the purpose of this cover, list of Specialist Doctors are as mentioned below and may be modified from time to time without prior notice

S.No	Specialist Doctors
1	Paediatrician
2	Obstetrics and Gynaecologist
3	Homeopathic Physician
4	Dietician
5	Diabetologist
6	Dermatologist
7	Pulmonologist
8	Psychiatrist
9	Cardiologist
10	Neurologist
11	Orthopaedic Surgeon
12	Nephrologist
13	ENT Specialist
14	Gastroenterologist

This cover will apply on an individual basis in case of individual policy and on floater basis in case of floater policy. An initial waiting period of 30 days shall apply from the first time of opting for this cover (except for Injury/Accidents)

Star Health and Allied Insurance Co Ltd. Registered Office: No. 1, New Tank Street, Valluvar Kottam High Road, Nungambakkam, Chennai - 600 034. Corporate Office: No. 148, Acropolis, Dr. Radha Krishnan Salai, Mylapore, Chennai - 600004. | IRDAI Registration No.: 129. CIN No.: L66010TN2005PLC056649. | Toll-Free Number -1800-425-2255/1800-102-4477. | For more details of the product, please read the sales brochure/ prospectus carefully before concluding sales. TRA's Brand Trust Report 2025. TRA Research Pvt. Ltd. is an independent brand insights and research advisory firm. SHAI/2026-27/ONLINE/ENG 0289. This product is underwritten by Star Health and Allied Insurance Co. Ltd. (referred to as Star Health), registered with IRDAI under registration number 129.